



TO: Outreach Partners and Interested Parties

FROM: *Prescription Advantage*

Date: November 2, 2005

BULLETIN

This bulletin is one in a series of routine updates regarding Prescription Advantage. These notices are designed to inform a broad network of outreach partners and other interested parties about Plan updates affecting both current and future Plan members.

Prescription Advantage Medicare Wrap Letters

Prescription Advantage members who are Medicare eligible will be receiving a letter to explain how the Prescription Advantage program is changing with the implementation of Medicare Part D. As of January 1, 2006, Prescription Advantage will become a secondary payer and will “wrap-around” Medicare prescription drug plans.

The benefits available under Prescription Advantage are determined by the member’s income. The letter the member receives will be specific to his/ her income category and will explain what his/ her out-of-pocket expenses will be. Please note that members who are in Category 6 will no longer be eligible for benefits with Prescription Advantage.

The letters will be sent to members during the week of November 7th. As each letter is very detailed, we anticipate there will be an increase in telephone calls from members requiring further explanation and expect an increase in the call waiting time. We hope to minimize the impact of these calls by staggering the mailing. A total of 73,000 will be mailed and will go out in 3 separate mailings. Each mailing will include approximately 24,300 letters. The mailing schedule is:

- 1) Seventy-five percent of the Category 1 and 2 letters will be mailed Friday, November 4th,
- 2) The remainder of the Category 1 and 2 letters, and a portion of the Category 3 letters will be mailed Monday, November 7th,
- 3) All remaining category letters except Category 6 will be mailed on Wednesday, November 9th.
- 4) Category 6 letters will be mailed during the week of November 14th.

Thank you in advance for your patience and thoughtfulness as we assist our members with the transition to their new benefits.